

GAL MORALE – THE CASE OF THE LOST EMPLOYEES



- The Evidence:** Employees are...
- Jumping Ship
 - Coming in Late
 - Disengaged
 - Calling Off
 - Giving Poor Customer Service
 - Smiles are Few and Far Between
 - No Initiative

- The Clues:**
- New employees are thrown into the mix without welcome and little training.
 - People are in positions that don't fit with their skills and interests.
 - Training is boring and ineffective
 - Laughing and Fun at Work is discouraged.
 - Creativity and Input are discouraged.
 - Employees Overwhelmed and Underappreciated

- Solve The Crime:**
- Tell the Truth But Tell It Kindly
 - Encourage Professional Development
 - Train Often and Effectively and Make it FUN
 - Hire Carefully
 - Roll Out the Red Carpet
 - Enable Your Employees to Make Decisions
 - Give Credit Where Credit is Due
 - Say Thank You
 - Encourage FUN!
 - Celebrate Successes
 - Write Them Up for the Good Stuff
 - Praise them to their Family
 - Encourage Team Work
 - Find the Right FIT for good employees
 - Coach them to Success

